

# MODULE 3

## POTENTIAL BARRIERS FOR PEOPLE WITH DISABILITIES



What are the potential barriers  
for people with disabilities?

What are the potential barriers for people with disabilities in your company/workplace and on your services?

# Attitudinal barriers

“The drivers make annoyed faces to me and most of the time they do not stop when they see me. Even for those who stop for us, due to the lack of ramp, I cannot get on the bus or get hardly on it with the help of my mother and it takes a long time, which makes everyone unhappy including passengers.”



How can attitudinal barriers be removed?

# Environmental barriers

“Those who rush to work everyday do not understand that every step, every kerb, is like Everest for wheelchair users.”

“The introduction of audio/voiced and large and bright announcements in public transport would make things much easier for visually impaired people.”



How can environmental barriers be removed?

# Organisational barriers

“The drivers do not stop when they see me and my cane.”

“Nicolae would like to see hand-rails in maxi-taxis and buses, and less overcrowding so that there are seats for each passenger.”





How can organisational barriers be removed?